



<https://internforza.online/job/tracker-call-centre-learnership-internship-programme/>

Tracker Call Centre Learnership Internship Programme | 2025-2026

Job Description

Tracker Call Centre is offering an exciting Learnership Program for individuals who are passionate about customer service and eager to start a career in the call centre industry. This learnership provides a structured learning experience, combining theoretical training with practical workplace exposure. Successful candidates will receive a nationally recognized qualification in Call Centre Operations upon completion.

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Key Responsibilities

- Handling inbound and outbound customer calls in a professional manner
- Assisting customers with inquiries, troubleshooting, and account management
- Learning and applying call centre best practices
- Maintaining customer records and updating information in the system
- Meeting performance and service quality standards

Requirements

- Must be a South African citizen
- Between the ages of 18 – 35 years
- Minimum Grade 12 (Matric) certificate
- Strong communication skills (both verbal and written)
- Basic computer literacy
- A positive attitude and willingness to learn
- No prior work experience required

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Benefits

- Earn while you learn with a monthly stipend
- Hands-on experience in a professional call centre environment
- Nationally recognized qualification
- Potential employment opportunities after successful completion

How to Apply?

If you meet the eligibility requirements and are excited about this opportunity, follow the steps below to apply:

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- **Prepare Your Documents**

Ensure you have the following documents ready:

- Updated CV (Curriculum Vitae)

Hiring organization

Tracker

Employment Type

Intern

Duration of employment

12-months

Industry

Software Development

Job Location

South Africa, South Africa

Working Hours

09

Date posted

March 18, 2025

Valid through

March 18, 2026

- Certified copy of your South African ID
- Certified copy of your Matric certificate
- Motivational letter explaining why you are interested in this learnership

- **Submit Your Application**

- Email your application
- Use the subject line: Application for Tracker Call Centre Learnership – [Your Full Name]
- Alternatively, you may submit your application via the company's online portal (if applicable)

- **Application Deadline**

- Ensure you submit your application before deadline to be considered. Late applications may not be accepted.

- **Selection Process**

- Shortlisted candidates will be contacted for an interview and assessments.
- If successful, you will receive further instructions on the learnership program start date.

Don't miss this opportunity to start your career in the call centre industry! Apply today!