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Siemens Healthcare Internships 2025: Customer Service YES Programme

Description

Are you passionate about people, problem-solving, and making a difference? Siemens Healthcare in Midrand is offering dynamic and driven South African youth the chance to kick-start their careers through the Customer Service YES Internship Programme 2025 / 2026.

This internship is part of the Youth Employment Service (YES) initiative, aiming to equip unemployed South African youth with practical experience and skills that open doors to future opportunities.

At Siemens Healthcare, you'll be part of a global leader in medical technology, working in a flexible and growth-focused environment. This 12-month internship will allow you to go beyond your comfort zone, build professional skills, and learn from experienced teams while making a real impact in customer support operations.

Siemens Healthcare is at the forefront of medical technology innovation, improving lives through precise and effective diagnostic and therapeutic solutions. As part of Siemens' global team, you'll work in an environment that values innovation, collaboration, and continuous learning.

Key Responsibilities

As a Customer Support Intern, you will:

- · Respond promptly and professionally to customer inquiries.
- Carry out technical and administrative support activities related to service operations.
- Manage and process incoming customer orders and requests.
- Perform order administration and maintain accurate client records in the system
- Escalate complex issues to qualified Service Technicians or Engineers.
- Collaborate with customers and internal sales teams to resolve queries and clarify orders.
- Assist in resolving technical and commercial problems.
- Provide pre- and post-sales support on technical products and customer solutions.
- Support the Area Service Manager with resource planning tasks.

Minimum Requirements

To qualify for the Siemens YES Internship, you must:

- Have Grade 12 / Matric.
- Be a South African citizen.
- Be currently unemployed and between the ages of 18–34.
- Have excellent communication skills and remain calm in fast-paced, high-

Hiring organization

Siemens Healthcare

Employment Type

Intern

Duration of employment

12-months

Industry

Automation

Manufacturing

Machinery

Job Location

Midrand, Gauteng, South Africa, Midrand, Gauteng, South Africa

Working Hours

09

Date posted

June 21, 2025

Valid through

21.06.2029

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pressure environments.

- Demonstrate attention to detail and a high level of accuracy in your work.
- Be able to meet deadlines and multitask efficiently.
- Be computer literate (MS Word, Excel, Outlook).
- Show initiative and the ability to work both independently and as part of a team.
- Maintain strong customer relationships and professionalism.

How to Apply

Apply Online:

Click here to apply now for Siemens: Customer Service YES Internships 2025 / 2026

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