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FNB South Africa Internship Programme 2025 | First National Bank

Hiring organization
First National Bank

Employment Type
Intern

Duration of employment
12-months

Industry
Banking

Job Location
Johannesburg, Gauteng, South Africa, Johannesburg, Gauteng, South Africa

Working Hours
09

Date posted
March 16, 2025

Valid through
March 16, 2026

Job Description

FNB (First National Bank), a division of FirstRand Group, is offering an exciting internship program designed for young graduates and students looking to gain hands-on experience in the financial sector. This internship provides an opportunity to work in various departments, including banking operations, IT, finance, risk management, customer service, and data analytics.

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Interns will be mentored by experienced professionals and will gain practical knowledge of banking processes, digital innovation, and customer engagement.

Key Responsibilities

Responsibilities will depend on the specific department of placement, but general duties may include:

Banking & Financial Services Support

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- Assisting with client queries and service-related tasks.
- Supporting retail, business, and investment banking teams.
- Conducting financial research and analysis for decision-making.

Information Technology & Digital Innovation

- Assisting with software development, cybersecurity, and digital banking projects.
- Supporting IT infrastructure, data management, and cloud services.
- Contributing to digital transformation and fintech initiatives.

Risk Management & Compliance

- Assisting in risk assessments and internal audits.
- Supporting regulatory compliance and financial security measures.
- Monitoring transactions to detect fraud and suspicious activities.

Customer Service & Relationship Management

- Engaging with clients to resolve banking-related issues.
- Supporting customer retention strategies and feedback management.
- Learning about sales and business development in banking.

Data Analytics & Business Intelligence

- Assisting in collecting, processing, and analyzing financial data.
- Supporting market research and predictive analytics.
- Using data-driven insights to optimize business strategies.

Eligibility Criteria

Minimum Requirements:

- South African citizen.
- A completed or nearly completed degree in Finance, Economics, IT, Data Science, Business Administration, Marketing, or related fields.
- Applicants must be between 18 and 35 years old.
- Strong academic record.
- No prior work experience is required but is advantageous.

Preferred Skills and Attributes:

- Strong problem-solving and analytical skills.
- Good communication and interpersonal abilities.
- Proficiency in MS Office (Excel, Word, PowerPoint).
- Tech-savviness and interest in financial technology (for IT-related roles).
- Eagerness to learn and adapt in a fast-paced environment.

Benefits of the Internship

- Practical experience in a leading South African bank.
- Exposure to various banking functions and departments.
- Mentorship and networking opportunities with industry professionals.
- A structured training program to develop technical and soft skills.
- A stipend to support living expenses.
- Potential for future employment opportunities within FNB.

Application Process

Interested candidates should submit:

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- A detailed CV.
- Certified copies of academic qualifications and transcripts.
- Certified copy of South African ID.
- A brief motivational letter (optional but recommended).

How to Apply

Applications can be submitted via the FNB Careers Portal on the FirstRand Group website or through designated recruitment platforms.

Closing Date: Varies based on intake cycles. Regularly check FNB’s official website and social media for updates.