



<https://internforza.online/job/easypay-learnerships/>

EasyPay Learnership 2025: Customer Sales & Service Consultant Roles Open Now

Description

Are you a recent matriculant looking to kickstart your career in customer service and sales? EasyPay invites South African youth to apply for its Customer Sales & Service Consultant Learnership Programme 2025. This exciting opportunity allows you to gain practical skills, earn while you learn, and become part of a dynamic team committed to serving customers with excellence.

The EasyPay Learnership Programme is designed to empower young South Africans with the knowledge and practical experience required to thrive in customer-facing roles. No prior work experience is needed — only a Grade 12 (Matric) certificate, a passion for service, and a willingness to learn and grow.

Key Responsibilities

As a Customer Sales & Service Consultant Learner, your duties will include:

- Acquiring new customers and promoting product education.
- Driving digital adoption and activating accounts.
- Cross-selling EasyPay's products and services.
- Handling customer queries, complaints, and servicing needs.
- Performing regulatory checks (FICA, POPIA, NCR) and verifying customer identities.
- Issuing cards and supporting account origination.
- Meeting individual sales targets and contributing to business growth.
- Providing timely and professional resolutions to customer issues.
- Collaborating with team members and demonstrating a strong team spirit.
- Escalating non-standard issues to supervisors.
- Supporting EasyPay's promise of delivering "HIGH FIVE" customer service.
- Continuously identifying ways to enhance the customer experience.

Minimum Requirements

- Matric (Grade 12)
- No prior experience required

This is an ideal opportunity for recent school leavers ready to enter the workforce.

Skills & Competencies

- Customer-focused with strong communication skills
- Ability to manage customer concerns with professionalism
- Eagerness to learn, adapt, and grow
- Team-oriented and collaborative
- High level of honesty, ethics, and integrity
- Compliance-oriented and process-driven
- Self-motivated with a positive attitude
- Able to build inclusive and respectful relationships

Hiring organization

EasyPay

Employment Type

Intern

Duration of employment

12-months

Industry

Financial Services

Job Location

South Africa

Working Hours

09

Date posted

June 20, 2025

Valid through

20.06.2029

- Strong accountability and ownership of performance

Why Join EasyPay?

- Gain practical work experience in a real-world sales and service environment.
- Learn from industry professionals and be part of a supportive team.
- Receive a nationally recognized qualification at the end of the programme.
- Contribute to improving financial access and customer experiences in South Africa.

Available Locations & Application Links

Daveyton, Gauteng

[Apply Here](#)

Alexandra, Gauteng

[Apply Here](#)

Polokwane, Limpopo

[Apply Here](#)

Tzaneen, Limpopo

[Apply Here](#)

Northam, Limpopo

[Apply Here](#)

Giyani, Limpopo

[Apply Here](#)

KwaDukuza, KwaZulu-Natal

[Apply Here](#)

Tembisa, Gauteng

[Apply Here](#)

Soshanguve, Gauteng

[Apply Here](#)

Polokwane Rural, Limpopo

[Apply Here](#)

Ulundi, KwaZulu-Natal

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